

## Request Form for Testing

Test No.	
Reception date	

**Please fill in the form below, after having read the General Conditions of Testing Service on the next page.**

Company name			
Department			
Person in charge	Mr. / Ms.		
Address			
Phone		<b>Facsimile</b>	
E-mail address			
Do you need facsimile copies of the test reports?	Yes	/	No
Do you agree with the General Conditions of Testing Service?	Yes	/	No

**You need only fill them in if they differ from those above.**

Company name written on the test reports	(Company name)
	(Address)
Delivery address of the test reports	

Shipping date of test samples		
No.	Test sample name	Test item
1		
2		
3		
Note	Please write here if you want to tell us something more.	

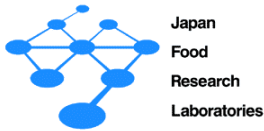
- Names of company and test samples in certificates/reports cannot be changed once certificates/reports are issued.
- Test samples are disposed after completion of tests, unless otherwise requested.
- Please refrain from testing other companies' products.
- Unless otherwise specified, we will test your test samples using appropriate test methods for them.

**(1) Please send this request form to Customer Consulting Department by E-mail or Facsimile.**

E-mail: [kaigaisodan@jfrl.or.jp](mailto:kaigaisodan@jfrl.or.jp)      Facsimile: +81-3-3469-7156

**(2) Please send your test samples to the address below.**

Japan Food Research Laboratories  
52-1 Motoyoyogi-cho, Shibuya-ku, Tokyo 151-0062, Japa  
Phone: +81-3-3469-7131



## General Conditions of Testing Service

Thank you for being interested in Japan Food Research Laboratories (JFRL). These conditions contain important information regarding JFRL's terms of use.

### (Undertaking of Tests)

In principle, the Client should refrain from requesting tests of other companies' products without the permission of the manufacturers.

### (Confidentiality)

JFRL will not disclose any information which JFRL came to know during testing to any third party.

### (Test Methods)

If the Client wishes to specify test methods, details should be provided in advance.

### (Test Samples)

Test samples should be submitted to JFRL free of charge by the Client.

If test samples require special care, the Client should inform JFRL about how to treat test samples in advance. In principle, test samples are not returned to the Client after the completion of tests unless otherwise specified. Unless instructions to return test samples are specified at the time of receipt, test samples are discarded after one month from the completion of tests.

### (Changes and Cancellations)

Any request for a change or cancellation should be made in writing, by e-mail or facsimile, to JFRL. If a change or cancellation is ordered after the test has begun, a fee may be charged.

Please be aware that due to technical reasons related to individual test samples, it may be difficult to complete a test that was requested by the Client. In such cases, a commission fee shall be charged up to the point of termination of the test.

### (Completion of Test)

Due to circumstances, the completion date may extend beyond the scheduled date.

### (Test Fees)

Test fees are determined by JFRL. In principle, full payment should be made before the start of the test. A 50% levy shall apply for express test services. Payment of bank transfer fees are the responsibility of the Client.

### (Analysis Certificates and Reports)

The company name and names of test samples, as well as results, on certificates or reports cannot be changed once certificates or reports have been issued. Before sending the request form, please ensure all details, including facsimile numbers and other contact details, are correct and complete.

The test fee includes the issuance of one authentic copy of the certificate in English (or Japanese). However, if the results are issued in a report (in book form), a translation fee will be charged for the English report.

If necessary, additional certificates or reports can be issued for an additional fee, within one year from the issued date of the original certificate or report. JFRL will not assume any responsibility for damage that occurs during shipping.

### (Publication of Certificates or Reports)

If the Client publishes test results that were provided by JFRL with the name of JFRL on their products or brochures, etc., they should respect the Publication Rules established by JFRL. JFRL will assume no responsibility for any loss or damage resulting from the use of published materials that are produced by the Client.

JFRL will have the right to demand compensation for damages caused by published materials that are produced by the Client.

### (Exemption of Liability for Loss Caused by Certificates, etc.)

JFRL will accept no liability in respect of economic loss arising out of or in connection with test results, certificates or reports that were provided by JFRL.

### (Use of Personal Information)

JFRL may use the Client's personal information to send the Client additional information about the services that JFRL offers.

### (Others)

JFRL will initially attempt to informally resolve any issue or dispute arising under these rules through discussions with the Client.